



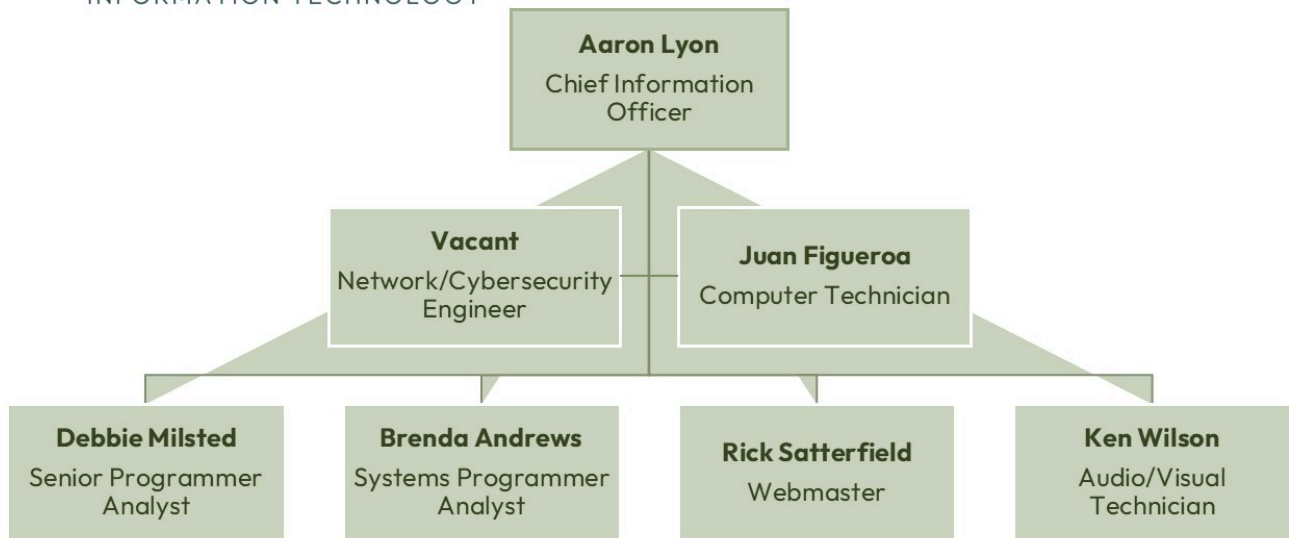
Information Technology

FY27 Proposed Budget

Mission Statement

The City of Pocatello Information Technology (IT) department delivers reliable technology solutions, services, security, and customer support that empower city departments and the public. Our mission is focused on ensuring city departments and the public are provided with the systems, information, and support needed for daily operations and long-term success.

Department Organization



Department Successes for FY2025-2026

- Implemented Paymentus as the payment processing source for Community Development
- OpenGov project implementation for budgeting process
- Updated WPC Supervisory Control and Data Acquisition (SCADA) fiber optics to be more uniform and dependable
- Upgraded Geographic Information System (GIS) hardware platform and software to latest version
- Upgraded the phone systems at all 5 Fire Stations and Public Works Facility
- Maintain 40+ servers
- Replaced/Upgraded 80+ computers
- Maintain 812 computers/laptops/tablets
- Website visits - 311,788
- Website page views - 1,057,943

Departmental Goals

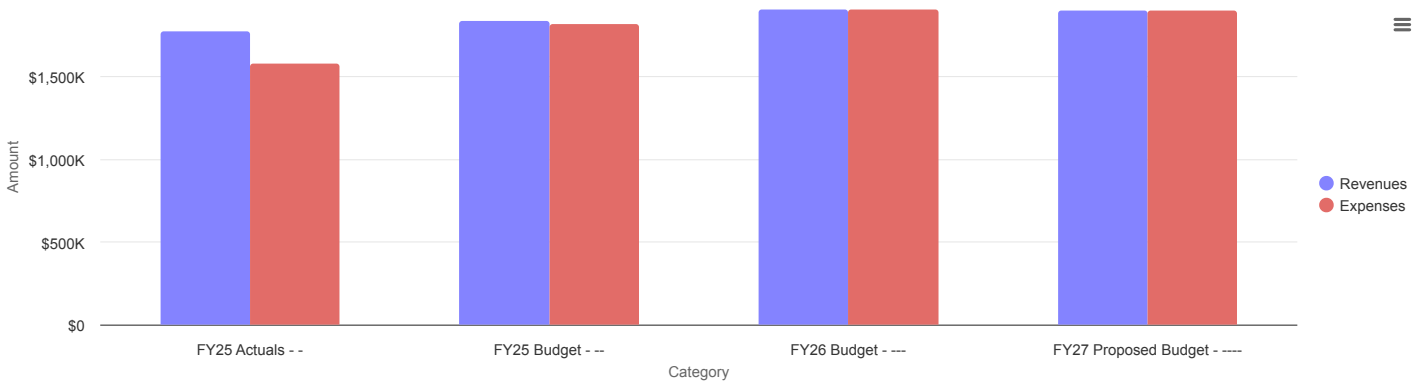
The IT department supports all the departments in the city to ensure they can operate as efficiently and effectively as possible with the technological needs they require, while keeping them as secure as possible.

- Naviline upgrade to Naviline Impact in AWS
- Redesign on the City of Pocatello website (pocatello.gov), and Zoo website (zooidah.org) and improving web accessibility
- Replace/Upgrade 80+ computers
- Continue to make our security initiatives as robust as possible
- Cybersecurity training for employees

Department impact on citizens

The majority of the work that is done in the Information Technology (IT) department is done behind the scenes and is not noticed by the citizens. Many city departments rely on the IT Department's maintenance of the city's networks, servers, computers, websites, phones, wireless systems, and other critical technologies to effectively serve and engage with residents. The city is committed to safeguarding the Personally Identifiable Information (PII) of all our employees, citizens, etc. all while making city information transparent as possible to the public.

Revenues vs Expenditures



Data Updated: May 26, 2026, 7:49 PM

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Revenues vs Expenditures Detail

050 - Info Technology Fund

	FY25 ACTUALS	FY25 BUDGET	FY26 BUDGET	FY27 PROPOSED BUDGET
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Revenues				
370-05-00 - Computer Services	\$1,776,480	\$1,835,126	\$1,907,041	\$1,898,171
393-99-00 - Nonreciprocal	\$1,130	\$0	\$0	\$0
REVENUES TOTAL	\$1,777,610	\$1,835,126	\$1,907,041	\$1,898,171
Expenses				
Salaries	\$567,000	\$598,645	\$616,678	\$570,850
Salary Related Expenses	\$262,794	\$280,771	\$319,159	\$259,324
Operations and Maintenance	\$346,534	\$416,355	\$483,411	\$517,445
Supplies and Materials	\$3,413	\$5,150	\$5,150	\$5,150
Professional and Contracted Services	\$297,561	\$396,030	\$372,307	\$445,986
Capital Outlay	-	\$25,000	\$25,000	\$25,000
Internal Services	\$96,560	\$96,578	\$82,092	\$71,375
Intergovernmental Transfers	\$2,952	\$2,952	\$3,041	\$3,041
EXPENSES TOTAL	\$1,576,815	\$1,821,481	\$1,906,838	\$1,898,171
Rev - Exp	\$200,795	\$13,645	\$203	\$0

FTE Filled Positions

Position Name	5000
Allocated FTE Count	
IT AUDIO VISUAL TECHNICIAN	1
CHIEF INFORMATION OFFICER	1
IT SYSTEMS PROGRAMMER ANALYST	1
COMPUTER TECHNICIAN	1
SENIOR PROGRAM ANALYST	1
WEBMASTER	1
ALLOCATED FTE COUNT	6

FTE Vacant Positions

Position Name	5000
Allocated FTE Count	
NETWORK CYBERSECURITY ENGINEER	1
ALLOCATED FTE COUNT	1

Visit the City of Pocatello's Website

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